

## Do you need help?

If you are age 60 and older and have no other resources to get to your Non-Emergency Medical appointments, there **may** be help for you through the Retired and Senior Volunteer Program.

We are to be called when you have exhausted all other means. This is a volunteer driven program and filling a request depends on the availability of volunteers.

If you need a transport, please call your local senior center:

**Forsyth Senior Center**

346-9862

**Ishpeming Senior Center**

485-5527

**Marquette Senior Center**

228-0456

**Negaunee Senior Center**

475-6266

Requests must be submitted at least 5 business days in advance.

RSVP's Non-Emergency Medical Transportation Program is funded by local senior millage dollars, donations, and grants, including funds from the United Way of Marquette County.

**There is no charge to the senior for a transport.**

Donations are accepted at the office. Donations are used to provide mileage reimbursement for the volunteers providing this important service.



*RSVP of Marquette County*

184 US-41 East

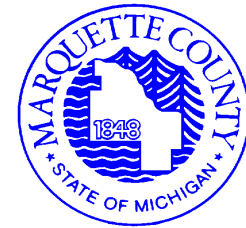
Negaunee, MI 49866

Phone: 906-315-2658

906-315-2607



## Guidelines for Non-Emergency Medical Transportation Users



United Way of  
Marquette County

# Marquette County Aging Services

## RSVP Non-Emergency Medical Transportation Program

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### Transportation may be available for seniors in Marquette County who are:

- Age 60 and older
- Frail and/or isolated
- Fully ambulatory and able to get in and out of a car on their own.
- Seniors who do not have family or friends available to help them.

### How to Request a Ride

The senior calls their local senior center and provides them with the information about their appointment. The senior center will submit the request to RSVP. RSVP staff will call the volunteers to see IF one is available for the transport.

The local senior center will call the senior back to let them know the name of the driver and the time they will pick them up.

**If you are a UPHP or DHS client, please call them for your medical transport needs at 225-7500.**

### When To Make Requests

Requests must be called in to the Senior Center at a minimum of 5 business days before the appointment. We can accept requests up to 3 weeks in advance.

Rides are provided for up to one appointment per week per person unless there are special circumstances.

### Where They Can Take You

RSVP volunteers can transport to Non-emergency Medical Appointments, during RSVP office hours. Appointment start times must be between 9 a.m. and 3 p.m. In addition to routine doctor's appointments, other eligible appointments may include:

- Dental Cleaning
- Eye Exam
- Lab appointments
- Physical Therapy
- Xray

### Limitations

If you have a registered service animal, that accompanies you for medical reasons, please notify your social worker, so we may find you a volunteer who is pet friendly. The animal must stay in your possession at all times during the transport.

**RSVP is not able to transport seniors to procedures unless the senior is accompanied by another adult who is able to sign papers and stay with them after the procedure.**

RSVP transporters are able to transport walkers but not wheelchairs. Those who have difficulty walking long distances, may utilize a wheelchair at the medical center or hospital with the help of a volunteer.

RSVP only provides rides within Marquette County .