

2019 Forsyth Senior Center Survey

Hello, we are conducting a quick survey to help us improve and make adjustments to our services. Would you please fill out the following survey and return it to us.

Forsyth Senior Center
PO Box 668
Gwinn, MI 49841

I currently reside in: (Circle one)

- A.) Forsyth Township xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx 30
- B.) Turin Township
- C.) Skandia Township xx 2
- D.) West Branch Township x 1
- E.) Ewing Township
- F.) Sands Township
- G.) Wells Township
- H.) Not in the Forsyth Senior Center coverage area

I have used/ participated the following services: (Circle as many as you have used in last 12 months)

- A) Counseling Services x 1
- B.) Financial Assistance x1
- C.) Homemaking xxxxxxxx 8
- D.) Chore Worker Services xxxxxxxxxxxxxxxx 13
- E.) Assistance with R.S.V.P. xxxxx 5
- F.) Newsletter xxxxxxxxxxxxxxxxxxxx 18
- G.) Meals on Wheels xxxxxx 6
- H.) Congregate Meals xxxxxxxxxxxxxxxx 14
- I.) Merry Mixers xxxxxxxxxx 10
- J.) Men's Coffee x 1
- K.) Exercise Classes xxxx 4
- L.) Heating Assistance
- M.) Health related events xxxxxxxx 7
- N.) Travel xxxxxxxx 8
- O.) Have not used services
- P.) Other x- medical equipment loan, brought grandson for basketball and attended boy scouts at Sr. Center, x meetings, xxx 3

feel great – this is one of the reasons I volunteer so I can be a part of your service to the township. Very Helpful. Courteous. Courteous and professional. Friendly-questions answered promptly. Nice. Very politely. Requests answered promptly. Cheerfully with respect, comfortable, everyone is friendly, very friendly and helpful, very polite and helpful, very politely, very well, helpful, great. Rarely call, very good.

If you could improve office visits with staff what would you suggest? That individual from Little Lake would stay away.

When I come to the clubhouse I feel:

Fine, welcome, very welcomed, comfortable at home, good, welcomed, it is a clubhouse for Gwinn only, welcomed, welcome, accepted, comfortable, at first was not sure where to go, but that was the only problem I ever had. Sometimes girls at front desk are a little chatty with friends and ignore others. Comfortable. NA Homebound, Welcomed, Welcome, At home, welcome, comfortable, welcomed, welcome

I find the clubhouse to be:

- A.) Very well maintained xxxxxxxxxxxxxxxxxxxxxxxxxxxx-25. Rich does a great job
- B. Maintained adequately xx
- C. Not maintained very well
- D. Do not know how it is maintained xx 2

What improvements would you like to see be done at the clubhouse?

Don't know of any

I read the newsletter on a regular basis?

A.) Yes xx 34

B.) No

Comment(s)

Any West Branch participation, I read cover to cover

I use the following Senior Center chore service(s):

- A.) Shoveling x 1
- B.) Raking xxxxx 5
- C.) Grass Cutting xxxxx 4
- D.) Installation of Safety Equipment xxx 4
- E.) Window cleaning

None xx 2- Do not use any services as I am able to do them by myself.

If yes, I am: A.) Happy & satisfied with this service xxxxxxxxxxxx 12

B.) Disappointed with this service

C.) Would like to see the following changes/improvements made:

NA – Did not know about services-xx 2- Last fall leaves were not raked

I use the Forsyth Senior Centers homemaker services:

A) Yes xxxxxxxxxxxxxx 13

B) No xxxxxxxxxxxxxx 15

If yes I am

A.) Happy and satisfied xxxxxxxxxxxx 12

B.) Disappointed with this service

C.) Would like to see the following changes/ improvements made-My chore worker does not always follow up on her appointments.

D- NA

I would like to see the following classes offered at the clubhouse:

Self-defense for seniors, computer class, Bridge class

In the last year, I have attended the following classes/seminars/services held at the clubhouse:

A.) Exercise Class, If so which one(s) x 1 chair x 10 am-1, x Thurs. morning weigh in 1, x aerobics/yoga, 1 morning

B.) Matter of Balance Class

C.) Cooking Class/Garden Classes x 1