

**Marquette County Aging Services  
Advisory Committee Meeting**

**June 11, 2019 - 10:30 a.m.**

**Meeting held at the Marquette County Aging Services Office**

1. **Roll Call - Present:** Don Kristola (Chair), Lynn Emerick (Vice Chair), Darlene Allen (Secretary), Carol Holmgren, and Stephen Adamini  
**Excused:** Joan Haara, Edith Prosen & Sue Vercoe

Also present: Lisa Balko, Lori Stephens-Brown, Kristy Malmsten, Taylor McMorrow, Maureen Sullivan, Tonya Pontel, Brian Veale, Mary Harris

Meeting called to order at 10:30 a.m. by Chair Don Kristola.

2. Approval of Minutes, May 14, 2019 Meeting. Lynn Emerick requested a correction by adding the “the meeting is called to order by the person’s name who called to order. Also corrected by Lynn Emerick was the misspelling of the word oversite, which should have been spelled oversight. A motion was made by Steve Adamini to amend the minutes, supported by Lynn Emerick who supported motion. The motion was approved.
3. Additions/Corrections to the Agenda: Lynn Emerick would like to add Home Injury Control Equipment under Old Business and under New Business Forsyth Senior Center survey. Don Kristola inquired about not having a meeting in July. A motion was made by Darlene Allen to amend the agenda, supported by Carol Holmgren. The motion was approved.
4. Old Business
  - a. Aging Services Directory Update:  
Joan Haara is out of town on a family issue. When Joan gets back Lynn & Joan will enter the information provided by RSVP volunteers. Lynn is hoping to have a rough draft completed for the next meeting. Lynn Emerick stated that most senior centers would like the directory as an on line document. Don Kristola mentioned the importance of a printed version as not everyone has computers. Lynn Emerick commented that a printed version along with a PDF would be necessary to cover both areas and she is hoping we can do both.
  - b. Aging Services Support/Coordination: Darlene wanted to revisit on whether this item should remain on the agenda. Should it be on every month for feedback or remove and wait to hear from the providers? Kristy Malmsten spoke on the recent UPCAP training & continued support from Mary & Kathy. Maureen

Sullivan spoke on the audit and her appreciation for the support from Mary & the other agencies during this time. It was suggested to leave this item on the agenda for monthly comments & concerns.

- c. 2019 Committee Visits: Darlene asked if any of the council members attended any meetings that were listed on the sheet at the previous meeting, such as the Michigan Commission on Services to the Aging. Lynn Emerick, Sue Vercoe, and a few of the providers attended the Michigan Commission on Services to the Aging Meeting held on May 17, 2019. The meeting topics were on various areas on aging services with an emphasis on transportation and competitive wages for chore workers. The providers that did attend felt it was a good meeting, very responsive & discussion was very informative on both sides. No members were able to attend the UPCAP Public Hearing. Senior providers reported on the Superior Health Foundation's meeting on transportation.

## 5. New Business:

### **No Meeting scheduled in July**

Members agreed to not have a July meeting with the next scheduled meeting to be August 13, 2019.

Forsyth Senior Survey No additions by Aging Services.

### Service Provider Reports

**Kristy Malmsten** (Negaunee Senior Center) Kristy introduced Taylor McMorrow the new social worker recently hired for the Negaunee Senior Center. Kristy & her staff are excited to welcome her aboard. Kristy commented on the Michigan Commission on Services to the Aging that was held at the Negaunee Senior Center on May 17, 2019. Kristy felt it went well and the commission was very responsive. Although time was limited for those who chose to speak at this event, there were positive comments along with some concerns. Kristy passed out handouts and spoke on case coordination for Negaunee Senior Center. Negaunee Senior Center staff completes a Telephone Screen information. Once the Telephone Screen information is completed they scheduled an assessment for clients that meet criteria. Once assessments are complete and processed a reassessments gets completed every 6 months.

**Maureen Sullivan** (Marquette Senior Center) Lisa Balko along with Maureen Sullivan spoke on behalf of the Marquette Senior Center stating that the Marquette Senior Center is working on rebranding. A handout was provided for all members & providers who attended this meeting in reference to the paperwork & services that are provided by them. Marquette has 3 licensed social workers working in the Marquette area in which all take in referrals. The social worker completes a Telephone Screen intake and a thorough assessment on the client. Re-assessments are completed every 6 months. The homemakers for

Marquette actually fill the unit sheets onsite and the client signs off on them prior to turning them into the office. They report that homemaker services are a struggle sometimes as the need to find qualified workers can be difficult with the limited wage offered. The hope is that a wage increase can be provided in the near future. Their homeworkers are usually 2 hours every other week and they attempt to send the same worker to the same client so they can develop a relationship with the client. This also provides information to the social worker if the homeworker notices something that is not quite right. A suggested donation scale is provided for those interested in contributing to their services.

**Tonya Pontel** (Adult Day Services) Intake process follows UPCAP paperwork and the enrollment process starts and once enrolled the client comes to their facility. This allows the care giver some free time for themselves. The service plan starts with evaluation of the client and sets goals for them to work on. Adult Day services has a maximum capacity of 15 participants, and currently have 11 enrolled. They are hoping to grow. They work one on one with our participants. They also provide a monthly meeting for their Home Support Group which meets once a month at the Big Boy restaurant.

**Mary Harris** (RSVP) Mary spoke on the coordination of the RSVP volunteers who must be 55 years of age or older to volunteer. RSVP Volunteers are referred by other volunteers, ads, senior centers and word of mouth. Mary provides a one on one intake to help determine the best fit for the volunteer as to where their interests may be. A background check is completed. If a volunteer becomes a transporter than we receive a copy of the driver's license along with their current copy of their car insurance along with the regular RSVP application. There are 42 current stations that RSVP volunteers can choose from at this time. A code of ethics, confidentiality forms are submitted. Stations do their own training, and RSVP provides training for the rsvp Non-Emergency Medical Transportation Program. Information & hours are tracked regularly through Volunteer Information System

## 6. Service Provider Comments:

**Lori Stephens Brown** Lori discussed the Sr. Provider Meeting , Smart 911, and the upcoming congregate meal will be next Friday for Father's Day. The meal will be at Lost Creek and they will be serving BBQ Ribs.

**Maureen Sullivan** (Marquette Senior Center) Mo had some concerns about UPHP Personal Care. If a client has UPHP we can't take them as it is in UPCAP's Contract.

**Kristy Malmstren** (Negaunee Senior Center) Kristy voiced some concerns that as providers they see that, "some for profit agencies seem to be taken advantage of

the non-profit agencies” which affects our seniors. Kristy is also busy working on information for the Negaunee area to provide information to the seniors on local senior housing.

**Brian Veale** (Forsyth Senior Center) Brain is excited that they have 2 bus trips planned, one in July and the other in August. One will be to Mackinaw Island and the other will be to Tahquamenon Falls. Keeping busy as the snowbirds are all back and services have gone up.

7. Committee Comments:

Darlene Allen announced the League of Women Voters will be hosting a Candidate Forum for the Marquette City Commission that Marquette residents may be interested in attending.

8. Lynn Emerick made a motion for the meeting to be adjourned, Steve Adamini supported the motion. Meeting Adjourned at 12:05